

# Submit travel expenses in Unit4 T&E

### **USER MANUAL**

UPDATED: APRIL 8TH 2020

# Table of contents

Unit4 Travel & Expenses
What do you need to do in the system?1
General information2
Logging in and registering personal information2
Start page overview
Start pages - My expense reports
Analyse
Maintenance
Available expenses
Edit expense reports
New expense report
Prepare your receipts for registration
Registration of travel expenses
Complete the standard information regarding your travel8
Daily allowance if you have not stayed at a hotel9
Private travel during your stay9
Add hotel information
Adding information regarding hotel not paid for by you10
Adding hotel expense paid for by you11
Add airfare expense
Add other expenses such as transportation and parking12
Add mileage
Completing and submitting your expense form14
Help or feedback?

# Unit4 Travel & Expenses

In this document you will find a step by step manual for registration of travel expenses in Unit4 Travel & Expenses.

### What do you need to do in the system?

**Registration in the system:** You must register in the system and enter your personal information, even if you do not have travel expenses. You can start the registration when you receive an email from noreply@unit4.com. Remember to check your spam filter. You only need to register once.

**Personal information:** You must update your personal information after you have registered and logged in.

**Travel expenses**: If you have travel expenses, you must create a travel expense form in the system. If you do not have travel expenses, just register in the system and enter your personal information.

**Remuneration:** The remuneration form is filled out by the Research Council.

Do you need help? Please contact <u>travel@rcn.no</u>.

### **General information**

For a more efficient registration of travel expenses, Unit4 Travel and Expenses uses a receipt recognition service. Receipts that are uploaded to the system will be interpreted automatically. For best use of this service, you can send your receipts to <u>travelexpenses@unit4.com</u>. You must send the receipts from the email address that is registered with your user. You can also add your private email address to this service, find instructions here: <u>Settings</u>. If the receipts are interpreted correctly, they will be added automatically to the expense report with the same date interval as the receipt.

Below you will find basic information regarding the use of the system:

- The application works best in Chrome and Firefox.
- Unfortunately, we are currently experiencing some issues with the application when used with Mac. A typical issue is scrolling when registering your personal information. Check the advice how to proceed <u>here</u>.
- Necessary action buttons are marked in dark blue.
- Fields that are mandatory are marked with a red \*.
- Error messages will appear at the bottom of the expense form. There are two types of errors:
  - Red: The error must be corrected. It is not possible to submit an expense form with red errors.
  - Yellow: The error message is just for your information. For example, if you have used the same receipt in two expenses.
- If you click an error message at the bottom of the expense report, the field that must be corrected will be highlighted.
- You can delete expenses by clicking the X to the left of the expense. Click "Save" to delete.
- You can edit all fields marked in white. Grey fields cannot be edited.
- You must enter your personal information and potential travel expenses. <u>You do not register</u> <u>a remuneration form, this is done by the Research Council.</u>
- You can keep track of the status of your travel expense forms by clicking "My expense reports" and check the process flow. Hover over the blue mouse pointer icon to see the status:

E	xpense report	s (10)						
	From date 🔹	To date	Purpose	Reimbursable	Employee	Workflow	ID	
<b>.</b> ,	13.01.2020	13.01.2020	Test	599.00	Kulaglic, Ilhana (43403)		3615	× 🖍 🔍 🖹 🚔

# Logging in and registering personal information

There is a separate user manual for logging in and registering personal information. If you have not received it, reach out to your contact person in RCN or send an email to <u>travel@rcn.no</u>.

# Start page overview

#### ≣ Menu Start pages Analyse Maintenance Expenses Expense reports Available expenses My expense reports Help New expense report Travel Expenses - external users Completed by RCN - Remuneration, ... Completed by RCN - Renumration, ... Completed by RCN - Renumeration...

Below is a walkthrough for all the options that you will see on your starting page.

### Start pages - My expense reports

Here you will find all your travel expense reports. Click on a report to open it.

You can edit your expense reports if the status is "Under registration". You can also recall an expense report when it has status "Approval" and "Finance In-tray": click the expense report and click "Recall expense report" at the bottom of the report.

When the status is "Control", you cannot edit or recall the expense report.

You can follow the workflow of the report here:

E	pense report	5 (2)							
	From date 🔹	To date	Purpose	Reimbursable	Employee	Workflow		ID	
۲	30.10.2019	03.11.2019	Meeting Oslo	2442.00	Kul, Nytestilhana (0)		A	416	x q 🖻 🚔
۲	28.10.2019	31.10.2019	Meeting Bergen	1818.00	Kul, Nytestilhana (0)		θ	417	× 🖍 🔍 🗋 📇

You will be reimbursed for your expenses when the expense report has reached the final status.

### Analyse

You can extract reports for your travel expense reports here.

### Maintenance

#### Available expenses

The receipts you send via <u>travelexpenses@unit4.com</u> will be available here (read more in the section that covers the registration of travel expenses). You can also see all receipts that have been linked to an expense and submitted here.

### Edit expense reports

Travel expense reports that you have started but not yet submitted will be available here. Click the report to continue the registration.

If you want to delete a report, click "My expense reports" and click X for the report you wish to delete:

E	kpense report	s (2)						
	From date 🔹	To date	Purpose	Reimbursable	Employee	Workflow		ID
	30.10.2019	03.11.2019	Meeting Oslo	2442.00	Kul, Nytestilhana (0)		▲	416 💉 🔍 🖻 📇
۲	28.10.2019	31.10.2019	Meeting Bergen	1818.00	Kul, Nytestilhana (0)		0	417 🗙 🖍 🔍 🖹 🚔

You can only delete reports when they are in the first status.

#### New expense report

Click the form "Travel expenses – external users" to start the registration of a new travel expense. Below you can find detailed information on how to register different expenses.

The forms "Remuneration" are not to be used, <u>these are only to be used by the Research Council of</u> <u>Norway.</u>

# Prepare your receipts for registration

You can add expenses using three different methods in Unit4 T&E:

Select input			×
* <b>=</b>	<b>T</b>	P	
Available expenses	Upload receipt	Add manually	

"Available costs": If you have received an electronic receipt via email, forward this email to <u>travelexpenses@unit4.com</u>. If you have received a paper receipt, take a picture of your receipt with your mobile phone. Send the picture to <u>travelexpenses@unit4.com</u>. All receipt sent this way, will be interpreted automatically by the receipt recognition service. If the dates are interpreted correctly, the expense will be added to the travel expense report automatically when you update the dates in the expense report.

If the receipt recognition service does not interpret the receipt correct, it will be added to your expense report without a cost type. You must choose the correct cost type:

- Click the arrow beside "Choose cost type".
- Choose the correct cost type and click "Change"
- Click "Confirm"

	Expenses	
X 🖹 Con	firm Choose cost type	
	· · · · · ·	×
Type here to	O Hotel overnight stay including breakfast domestic	
Add expens	Airfare	
	◯ Bus/Tram/Metro	
Attachme	◯ Train	
	◯ Taxi	
	OBoat	
	◯ Road toll single pass	
Upload	◯ Parking	
	Other expenses	
Summary	Mileage	
	O Hotel paid by NRC	- 1
Save S	Change	

All expenses that have been added this way, will be available under "Available expenses", in case the recognition service has not interpreted the dates correctly.

- Click the option "Available expenses" to view all receipts sent to <u>travelexpenses@unit4.com</u>
- You will see a list of all available expenses.
- If the expense type is incorrectly interpreted by the receipt recognition service, you can change it by clicking the arrow and selecting the correct expense type:

Select e	xpenses						C
Expens	es & mileage	Credit card			Expense dates		
					All		-
	Date 🕶	Expense type	Description	Amount	Card transaction		
0	09.05.2019		•	61.09 NOK	Link card transaction	-	×
<b>v</b> 0	10.01.2019	Train	-	17.80 EUR	Link card transaction	*	×
Add	Cancel	<ul> <li>Boat</li> <li>Bus/Tram/Metro</li> <li>Hotel overnight stay inc</li> <li>Hotel paid by RCN/other</li> <li>Taxi</li> <li>Train</li> <li>Boarding-card</li> <li>Boarding-card</li> <li>Parking</li> <li>Road toll single pass</li> <li>Other expenses</li> </ul>					

- Click "Add" to add the expense with a receipt.
- You can change the price in the "Price" column at any time.
- "Upload receipt": If you have saved a receipt on your computer, you can add it via this
  option. The receipt recognition service will interpret the receipt as explained above. You will
  need to confirm that the receipt has been interpreted correctly by clicking "Confirm":

×	Confirm	🙊 Train	•	10.01.2019	1.0	EUR 1	*	17.80	17.80	∬ 324
		Sum							648.89	

If the receipt recognition service does not interpret the receipt correctly, it will be added to your expense report without a cost type. You must choose the correct cost type:

- Click the arrow beside "Choose cost type".
- Choose the correct cost type and click "Change"

			Expenses	
× 🗈	Co	nfirm	Choose cost type	
				×
Type he	ere to	0	Hotel overnight stay including breakfast domestic	
Add e	expens	0	Airfare	
		0	Bus/Tram/Metro	
Attac	hme	0	Train	
		0	Taxi	
		0	Boat	
		0	Road toll single pass	
U	Ipload	0	Parking	
		0	Other expenses	
Sumr	nary	0	Mileage	
	. 1	0	Hotel paid by NRC	
Save	S	C	hange	
Clink	"0	<b>f</b> :	rmo <sup>11</sup>	

- Click "Confirm"
- "Add manually": Some expenses do not require receipts, for example train and bus fares with standard rates, and hotel expenses covered by your employer or the RCN. You can add these without a receipt with this option:
  - Click "Add manually";
  - Select the relevant expense and click "Add".

Add expenses

New Expense			
Default		Default	
🗌 1 👻 🚝 Hotel overnight stay including breakfast domestic	$\heartsuit$	🗌 1 👻 👫 Road toll single pass	$\heartsuit$
🗌 1 👻 🛏 Hotel paid by RCN/other	$\heartsuit$	🗌 1 👻 P Parking	$\heartsuit$
🗌 1 👻 🚊 Train	$\heartsuit$	Vehicle allowance	
🗌 1 👻 🛱 Taxi	$\heartsuit$	🗌 1 🚽 🛱 Car allowance	$\heartsuit$
🗌 1 👻 🛱 Bus/Tram/Metro	$\heartsuit$		
🗌 1 👻 🚔 Boat	$\heartsuit$		
🗌 1 👻 🛪 Airfare	$\heartsuit$		
🗌 1 👻 💃 Other expenses	$\heartsuit$		
Add Cancel			My favourite

If you add an expense where a receipt is mandatory, you can upload it manually by clicking the arrow in the receipt field of the expense:

	×
Add receipt	
Upload	
Select an existing receipt	
1	-
ОК	

- Click "Upload" to upload the receipts if you have them on your PC. If you have sent the receipt via <u>travelexpenses@unit4.com</u>, they will be available under "Select an existing receipt".
- Click "OK" to add the receipts.

You can only add ONE receipt per expense row. If you need to upload more documentation, you can upload them at the bottom of the expense report:

		••						_
	Sum							
Type	here to ac	ld new	expense	в				
Add	expense:	<mark>2</mark> c	hange de	eductions	s			
A++=	chmen	te no	t attac	hed to	an ev	anca		
Atta	chmen	ts no	t attac	hed to	an ex	pense		
Atta	ichmen	ts no	t attac	hed to	an ex	pense		
Atta	ichmen	ts no	t attac	hed to	an ex	pense		
Atta	ichmen	ts no	t attac	hed to	an ex	pense		
Atta	ichmen	ts no	t attac	hed to	an ex	pense		
Atta	ichmen	ts no	t attac	hed to	an ex	pense		
Atta	Upload		t attac	hed to	an ex	pense		

Below you will find a step by step guide on how to complete your travel expense form.

# Registration of travel expenses

### Complete the standard information regarding your travel

Travel expens	es (#)										
Purpose*		Start	dd.mm.yyyy		hh:mm	0	Norway		+1		î
Route*		Destination	dd.mm.yyyy		hh:mm		Norway	-	+1	-	
Message		End	dd.mm.yyyy	Ē	hh:mm	0					
Project*	Prosjek 🔍 💌										
Continue Ad	dlocation										

Mandatory fields are marked with a red \* and the field will be highlighted in red if not completed.

- Purpose: Write the purpose of your travels, for example "Panel 19.1"
  - $\circ$   $\;$  This can be changed by your contact person after submission.
- Route: Start and end of travel, for example "Copenhagen-Oslo-Copenhagen".
- Message: Leave a message if necessary.
- Project: Leave as is ("Prosjekt velges av Forskningsrådet/ Project will be chosen by RCN")
- Start, destination and end of your travels:
  - o Select the start and end dates and times of your travels.
  - If the country you travel from in the form is incorrect, you can change it by clicking on the house at the right and the start country will become editable:

Norway			+1			]
Norway	•		+1	-		

- Click "Continue" to calculate daily allowance.
- You need to specify the meals that have been included in your stay:

Breakfast	Lunch	Dinner						
Norway 05.11.2019 08:45 - 07.11.2019 02:								
Daily allow. more than 12 hrs, hotel no cook. fac.								
T.	۳Ļ							
Daily allow. more than 12 hrs, no overnight stay, last day								
06.11.2019 Wednesday								
	05.11.2019 08 o cook. fac.	05.11.2019 08:45 - 07.11 o cook. fac.						

Save Cancel

Breakfast and lunch will in most cases be included. Click the fields to mark the deductions and click "Save".

- You can edit the deductions at any time by clicking "Change deductions" at the bottom of the expense form and the matrix will appear again. You can also manually change the number of meals in the "Quantity" column in the expense report:

	Expense type	Country of event	Date	Description	Quantity	Exchange ra Price	Amount	Receipt
	Allowances and deductions							
	Norway: 05.11.2019 - 07.11.2019						570.00	
ĸ	Daily allow. more than 12 hrs, hotel no cook. fac.	•	05.11.2019		1.0	780.00	780.00	
	Leduction for breakfast				1.0	-156.00	-156.00	
	🛃 Deduction for lunch				1.0	-234.00	-234.00	
	🖡 Deduction for dinner					-390.00		
×	Daily allow. more than 12 hrs, no overnight stay, last day 🗸	•	07.11.2019		1.0	570.00	570.00	
	🐩 Deduction for breakfast, last day				1.0	-156.00	-156.00	
	🐩 Deduction for lunch, last day				1.0	-234.00	-234.00	
	🖡 Deduction for dinner, last day					-390.00		
	Expenses							
	Sum						570.00	

### Daily allowance if you have not stayed at a hotel

If you haven't stayed at a hotel, you will need to change the daily allowance type.

Click the arrow next to the daily allowance, select the appropriate type of daily allowance and click "Change":



- Priv.house cook. fac.: Accommodation with cooking facilities
- Guest house no cook.fac.: Accommodation without cooking facilities
  - When this option is selected, you must specify the type of accommodation in the description field:

Expense type	Date	Description
Allowances and deductions		
Norway: 05.11.2019 - 07.11.2019	_	
Daily allow. more than 12 hrs, guest house no cook. fac. 👻	05.11.2019	
••		

### Private travel during your stay

- If a part of your travels is private, you can add this as well in order to more easily calculate the daily allowance.
- Click "Add location" and select the option "Private stay" in the country field.
- Select the starting time of your private stay. This will then be excluded from the daily allowance calculation.
- Click "Update allowances" to update the daily allowance calculation.

When you have completed the following registrations, you can start adding your expenses.

# Add hotel information

To receive a daily allowance, you must add information regarding your overnight stay (usually in a hotel). This is also applicable when you have not paid for the hotel yourself. You will see a red warning regarding this when you calculate the daily allowance:

🕖 Daily allow. more than 12 hrs, hotel no cook. fac.: When staying in a hotel, you need to specify its name and address. Select the expense type for hotel and enter the hotel name and address in the note field.

Adding information regarding hotel not paid for by you

Click "Add expenses"

	Expense type	Country of eve
	Allowances and deductions	
	Norway: 18.11.2019 - 21.11.2019	
×	Daily allow, more than 12 hrs, hotel no cook. fac.	
	T Deduction for breakfast	
	The Deduction for lunch	
	T Deduction for dinner	
×	Daily allow. more than 12 hrs, no overnight stay, last day +	
	The Deduction for breakfast, last day	
	<b>Ÿ</b> Deduction for lunch, last day	
	📲 Deduction for dinner, last day	
	Expenses	
	Sum	

- Click "Add manually".
- Select the expense "Hotel paid by RCN/other" and click "Add".

New Expense			
Default		Default	
1 👻 🛏 Hotel overnight stay including breakfast domestic	$\heartsuit$	🗌 1 👻 🏰 Road toll single pass	0
1 🖌 Hotel paid by RCN/other	$\heartsuit$	🗌 1 👻 🎴 Parking	¢
1 👻 🛱 Train	$\heartsuit$	Vehicle allowance	
1 🚽 🛱 Taxi	$\heartsuit$	🗌 1 🚽 🛱 Car allowance	¢
1 🚽 🛱 Bus/Tram/Metro	$\heartsuit$		
1 🚽 💂 Boat	$\heartsuit$		
1 🚽 🛪 Airfare	$\heartsuit$		
1 👻 👼 Other expenses	$\heartsuit$		

- The description field for the hotel expense will appear in red. Enter the name and address of the hotel in the description field. Click "Save" and the warning messages will disappear.

### Adding hotel expense paid for by you

- Click "Add expenses"

Exp	ense	
	Expense type	Country of ev
	Allowances and deductions	
	Norway: 18.11.2019 - 21.11.2019	
×	Daily allow, more than 12 hrs, hotel no cook, fac.	
	¶ Deduction for breakfast	
	¶₽ Deduction for lunch	
	¶ L Deduction for dinner	
×	Daily allow. more than 12 hrs, no overnight stay, last day 🗸	
	₩ Deduction for breakfast, last day	
	<b>Ÿ</b> Deduction for lunch, last day	
	¶. Deduction for dinner, last day	
	Expenses	
	Sum	

- Choose the method for adding the expense. This depends on how your receipt is available. See more information in the section <u>Prepare your receipts for registration</u>.
- If you add the expense via "Available expenses" or "Upload receipt", remember to check that the amount is correct, and confirm the expense by clicking the "Confirm" button.
- The description field for the hotel expense will appear in red. Enter the name and address of the hotel in the description field. Click "Save" and the warning messages will disappear.

### Add airfare expense

If your airfare is not paid for by RCN, you need to add the airfare expense to your expense report.

- Click "Add expenses"
- Choose the method for adding the expense. This depends on how your receipt is available. See more information in the section <u>Prepare your receipts for registration</u>.
- Two separate rows for boarding card will be available when you add the expense for airfare:

	Expenses								
×D	★ Airfare +	-	18.11.2019		1.0	*			-
	★ Boarding-card	•			1.0				*
	★ Boarding-card	•			1.0				*
	Sum							1194.00	
Type he	Type here to add new expense								

Add expenses Change deductions

• Click the arrow in the receipt field to upload the boarding card:

	×
Add receipt Upload	
Select an existing receipt	
1	-
ОК	

- Click "Upload" to upload the boarding cards if you have them saved as files on your computer. If you have sent your boarding card via <u>travelexpenses@unit4.com</u>, they will be available under "Select an existing receipt".
- Click "OK" to add the receipts.

#### Add other expenses such as transportation and parking

Train and bus/tram/metro expenses do not require receipts to be reimbursed. If you have a receipt, the easiest way to add the expense is still to send a picture of the receipt (or forward the email with the receipt) to <u>travelexpenses@unit4.com</u>.

Add the expenses as explained in the section Prepare your receipts for registration.

If you have any expenses that do not fit the expense options, select the expense "Other expenses":

New Expe	ense			
Default			Default	
1 -	Hotel overnight stay including breakfast domestic	$\heartsuit$	1 - Koad toll single pass	0
1 -	Hotel paid by RCN/other	$\heartsuit$	🗌 1 👻 P Parking	0
1 -	🛱 Train	$\heartsuit$	Vehicle allowance	
1 -	🚔 Taxi	$\heartsuit$	🗌 1 🚽 🛱 Car allowance	0
1 -	Bus/Tram/Metro	$\heartsuit$		
1 -	💂 Boat	$\heartsuit$		
1 -	Airfare	$\heartsuit$		
1 👻	💃 Other expenses	$\heartsuit$		

### Add mileage

- Click "Add expenses".
- Click "Add manually".
- Select the expense "Car allowance".

Add expenses							
New Expense							
Default		Default					
🗌 1 👻 🛏 Hotel overnight stay including breakfast domestic	$\heartsuit$	🗌 1 👻 🂕 Road toll single pass	$\heartsuit$				
1 🚽 🛏 Hotel paid by RCN/other	$\heartsuit$	🗌 1 👻 P Parking	$\heartsuit$				
🗌 1 👻 💂 Train	$\heartsuit$	Vehicle allowance					
🗌 1 👻 🖨 Taxi	$\heartsuit$	🗌 1 🚽 🛱 Carallowance	$\heartsuit$				
🗌 1 🚽 🖨 Bus/Tram/Metro	$\heartsuit$						
🗌 1 🚽 💂 Boat	$\heartsuit$						
🗌 1 🚽 🛪 Airfare	$\heartsuit$						
🗌 1 👻 💃 Other expenses	$\heartsuit$						
Add Cancel			My favourites				

- Click the pin icon to add start and end address of the drive:

	Expenses		
× 🗈	🖨 Vehicle allowance	<b>2</b> 9	
	🖨 Car allowance		-
	Sum		

- Write the from/to address. The look-up is from Google Maps, use the closest address is you cannot enter the exact address.

Vehicle allowance	
Specify the itinerary	
From	+
То	ĥ
Distance : 0	

Add return

- Tick the "Add return" box if you have driven a car both ways.
- Click "Save" to add the mileage.
- Mileage will be calculated automatically based on the correct rates and distance entered:

	Expenses								
×	🖨 Vehicle allowance 🔹 🖗 🖗		18.11.2019		61.0				
	🕈 Oslo Airport (Gardermoen), Oslo Airport (OSL), Gardermoen, Norway -> Norges forskningsråd, Drammensveien, Oslo, Norway								
	🖨 Car allowance	•			61.0		4.03	245.83	∬ 324
× 🗈	🖨 Vehicle allowance 🔹 🖗		18.11.2019		58.6				
	Norges forskningsråd, Drammensveien, Oslo, Norway -> Oslo Airport (Gardermoen), Oslo Airport (OSL), Gardermoen, Norway								
	🖨 Car allowance	-			58.6		4.03	236.16	I) 324

# Completing and submitting your expense form

You can at any time save your travel expense report by clicking "Save" at the bottom of the expense report.

When you have completed your expense report, click "Submit" at the bottom of the expense report:



When the expense form is submitted, you have completed your claim for reimbursements for travel expenses.

The travel expenses will be reimbursed as soon as we have all your personal information (which should be completed when you log in) and your D-number.

You can follow the status of your travel expenses by clicking on "My expense reports" on the start page:

Expense reports (10)										
	From date 🔹	To date	Purpose	Reimbursable	Employee	Workflow		ID		
34	13.01.2020	13.01.2020	Test	599.00	Kulaglic, Ilhana (43403)			3615	× 🖍 Q 🗈 🖨	

Travel expense forms that have reached the last status "Sent to UBW" have been audited and are ready to be reimbursed as soon as we receive the D-number form the Norwegian Tax Administration.

Explanation of the different statuses:

- Under registration: The expense report is still being edited by you
- Approval: The expense report has been sent for approval to your contact person at RCN
- Finance Intray: The expense report as been sent to Finance for control. It is still possible to recall the expense report.
- Control: The expense report has been picked up by Finance for control. It is no longer possible to recall the expense report.
- Certify: The expense report is sent for approval internally in RCN.
- Department approval: Not in use
- Expense approved: The expense report is approved internally in RCN.
- Awaiting D-number/res.nr: One or both of the following is missing:
  - You do not have a D-number, or the system has not been updated with your Dnumber yet. Updates are done weekly.
  - You have not completed your personal information under "My profile"
- Awaiting A1-intyg: You have not provided an A1-intyg (only relevant for Swedes)
- Ready for payment: The expense report is ready for payment
- Sent to UBW: The expense report has been processed and you should receive payment within one week.

# Help or feedback?

If you need any help with the registration or you have any feedback regarding this manual, please send an email to <u>travel@rcn.no</u> and we will get back to you as soon as possible.